



Caherlissakill, Monivea,
Athenry, Co. Galway,
Ireland.

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Chez Nous Homestay Limited

GENERAL

Immersion stays offer participants the opportunity to familiarize themselves with the many facets of life in Ireland and a great opportunity to improve their skills in the English language. They also allow an intercultural experience, while having fun. Home stay placements are available for students aged 10 years and older. The participant remains for a period of a few days or several weeks in their host family.

If the main requirement is improving English language skills, we do not recommend placing siblings or friends in the same family. However, for young students away from home for the first time travelling and staying together for a short homestay abroad may be a useful step towards gaining confidence and independence for a subsequent visit alone. We can offer a programme for two students#

We will consider late applications, but as there is a large demand for English speaking host families, applications should be received as early as possible. Applicants will experience a daily rhythm of life and an environment different from their own. An eagerness and persistence in trying to communicate in English with their host family will lead to a great 'Homestay Immersion Experience' and help in rapid language progression.

An offer of a homestay programme does not constitute an offer of a programme for Visa Purposes.

GENERAL CONDITIONS OF BOOKING AND SALE

- * Candidates/parents/Guardians/agents must complete an application form and provide a photographic ID.
- * We aim as far as possible to respond to your requests but please note: Our homestay programme for children will as far as possible have a child of the same gender and in a similar age range as the applicant child. When homestay is combined with activities, a host family in proximity to the camp/activity/school will be chosen for you. In general, the host families proposed also have children, but the age range may vary. Students must accept the host family proposed and go into the programme with an open mind.
- * In some cases, there may be another student placed with the host family, however he/she will not speak the same native language as the applicant unless requested by the applicant or specified in individual programmes.
- * On receipt of the application we issue an invoice for the programme requested and require a deposit to be paid within 10 days. We confirm receipt of deposit and reserve a host family / camp / activity to match your application.
- * No activities or host family may be booked or provisionally reserved in advance of receiving the deposit.
- * We reserve the right to change the host family at short notice, without penalty if an emergency or change of circumstances arises with the nominated/notified host family and will inform parents/guardians of same and supply details of the new family.
- * Foreign families will receive contact details and information about their host family. The details of the host family will be sent as soon as possible after receipt of final payment but in any case, at least 14 days before arrival in Ireland, except in the case of late applications.
- * Participants undertake throughout their stay to obey the rules set by the host family, especially in relation to consumption of alcohol, smoking and curfews. They also undertake to respect the physical assets of their host family.
- * The participant must contact/notify the local coordinator as soon as possible during their if any concerns or issues arise, as these cannot be entertained after the placement is completed.
- * We cannot guarantee to be able to deliver a specialised diet.
- * Host family details are covered by Data Protection laws in Ireland, and must not be shared with any other individual, agent or organization at any time now or in the future for any reason whatsoever. They are provided only for the unique placement covered by the current submitted application form.
- * All candidates must have travel insurance and health assurance, including repatriation insurance and insurance for specific sporting activities if booking such activities. Participants should take out travel insurance to cover loss in the event of delay or cancellations of flights or programmes, illness, accident, loss etc.
- * Completion of our application form including the parental release form on line is also taken as consent to the terms and conditions of Chez Nous Homestay Ltd.



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- * Additional documentation may be required after booking and will be returned promptly to Chez Nous Homestay (medical certificate relating to a sporting activity, insurance etc., if required).
- * Delays or cancellations of transport may occur. They may be linked to climate issues, industrial or other cause. We accept no liability or responsibility for any delays which may impact on the participants.

Departures and Arrivals

The participant organizes their own return flights. Dublin Airport is the main airport for arrivals and departures for our programmes. Shannon or Knock Airports are also an option. Flights should not be booked until we confirm that your preferred flight is suitable for us. Organised transfer from the Airport is mandatory for students under 18 years of age.

Documents required for each application

- The completed application form of Chez Nous Homestay Ltd.
- Photographic ID. For adult applicants, we require a scanned copy of passport.
- Copy of European Health card for EU students
- Copy of flight reservation including details of Airline, Arrival and departure times
- A letter to the host family, in English and starting with "Dear Family" (optional)
- For unaccompanied minors, parental consent to leave their country may be required. If required, it must be available to check-in for departure flights.

The non-submission of documents may delay the processing of applications and could result in the loss of space in the program. Completion of our on-line application form together with submission of associated fees is taken to constitute consent to participation in the programme, and consent to the terms and conditions of the programme.

Discipline and civil liability of the participant

- * Chez Nous Homestay reserves the right to exclude a candidate minor (under 18 years) from a program if he/ she were to consume alcohol or drugs, does not comply with the law, or for reported inappropriate or dangerous behaviour that could put his own safety or that of others at risk.
- * If a student under 18 wishes to step temporarily outside our programme or host family accommodation, s/he must have evidence of permission of parents/guardian to do so.
- * If a participant is excluded from the program the costs of repatriation and associated costs will be borne by the parents or legal guardian. In case of exclusion/disciplinary dismissal, no refund for the part of the remaining stay will be granted. In the event of notification of such an exclusion the parents/ guardians of the student automatically discharge Chez Nous Homestay, its agents or associated organisations from responsibility towards the student. The parents/guardians will arrange immediately for his/her exit from our host family accommodation and programme and organize his /her repatriation.
- * Parents are responsible under their contract of personal liability, for any damage to a third party, by their child, during the stay.

Prices

Prices are in Euros and include the details individually invoiced.

Our prices do not include flights, other transportation (except transfer price listed), special events, concerts etc. or personal expenses. Children should bring some pocket money for personal requirements. An application fee of €100, is included in prices quoted.



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Payment terms and rates

- * Once application forms have been received we will issue an invoice for 30% of the total fee due. (If booking multiple weeks of activities/camps we may request a greater deposit to cover booking fees for camps)
- * Balances due must be received at least 6 weeks before date of arrival in Ireland / commencement of placement.
- * The deposit will include a non-refundable application fee of €100.00
- * Payment may be made by Bank Transfer or lodgement directly into the business account.

Bank account details will be given in your invoice. Please add you family name so we can identify your payments.

- * If an application is received less than 6 weeks before departure, full payment must be made as soon as we confirm that we can accept the booking.
- * Chez Nous Homestay Ltd. reserves the right to cancel a placement, if the balance has not been paid within the time indicated.
- * We act as booking agents for host families and activity programmes.

Health / Other

- * Chez Nous Homestay or any of its members cannot accept any responsibility for any accident that may occur to your child, or the loss of clothing or personal items during your stay.
- * Illnesses or other conditions or past or pending criminal investigation or behavioural conditions likely to impact in any way on a placement must be disclosed in the application form.

Cancellations of programmes.

- * We reserve the right to change the host family at short notice, without penalty if an emergency or change of circumstances arises with the nominated/notified host family and will inform parents/guardians of same and supply details of the new family.
- * We act as agents for host families and activity programmes. Applicants should have an insurance policy to cover any cancellations deferrals etc. of programmes for any reason, whatever the cause of cancellation.

Cancellation of the program by the participant.

- * Notices to cancel must be received in writing or by e mail and receipt of same acknowledged by us.
- * The application fee €100 is non-refundable.
- * Cancellation 6 weeks before arrival deposit received is non-refundable.
- * Cancellation less than 6 weeks and greater than 3 weeks before arrival date deposit + 30% of balance is non refundable
- * Cancellation less than 3 weeks before arrival deposit + 50% of balance non refundable.
- * We may exercise individual discretion in the event of a tragedy/illness/ emergency and may request supporting documentation
- * 100% of total amount is retained if the participant does not appear on the agreed day or returns home early.
- * School stays: Once host family and school placement is arranged and details of host family and school have been supplied to the foreign student's parents/or guardians/or agent an alternative arrival date will be offered if the student needs to defer the arrival date. We require 8 weeks' notice of deferral of school placements. Please note schools have a final arrival date beyond which arrival in September cannot be deferred.

- # Two students together Brothers /Sisters/Cousins/or two friends of the same gender